INFORMATION SYSTEMS EDUCATION JOURNAL

Volume 16, No. 2 April 2018 ISSN: 1545-679X

SPECIAL ISSUE: TEACHING CASES

In this issue:

- 4. Student Guide: Super Saturday Series (S3): Dashboard in Power View Nannette P. Napier, Georgia Gwinnett College
- 11. ACS: Bringing Business Intelligence and Analytics to a Massive Multiplayer Online Gaming Company Nicholas Christian, Middle Tennessee State University Innocent Akujobi, Middle Tennessee State University

Munmun Saba, Middle Tennessee State University Melinda Korzaan, Middle Tennessee State University

18. Dragon Air: A Database Design Case Donald Wynn Jr., University of Dayton

25. System Development and Data Modeling for Stevens' Wholesale Health Supplies Dana Schwieger, Southeast Missouri State University Ziping Liu, Southease Missouri State

34. Formula One – a database project from start to finish Anthony Serapiglia, St. Vincent College



The **Information Systems Education Journal** (ISEDJ) is a double-blind peer-reviewed academic journal published by **ISCAP** (Information Systems and Computing Academic Professionals). Publishing frequency is six times per year. The first year of publication was 2003.

ISEDJ is published online (http://isedj.org). Our sister publication, the Proceedings of EDSIGCON (http://www.edsigcon.org) features all papers, panels, workshops, and presentations from the conference.

The journal acceptance review process involves a minimum of three double-blind peer reviews, where both the reviewer is not aware of the identities of the authors and the authors are not aware of the identities of the reviewers. The initial reviews happen before the EDSIGCON conference. At that point papers are divided into award papers (top 15%), other journal papers (top 30%), unsettled papers, and non-journal papers. The unsettled papers are subjected to a second round of blind peer review to establish whether they will be accepted to the journal or not. Those papers that are deemed of sufficient quality are accepted for publication in the ISEDJ journal. Currently the target acceptance rate for the journal is under 40%.

Information Systems Education Journal is pleased to be listed in the Cabell's Directory of Publishing Opportunities in Educational Technology and Library Science, in both the electronic and printed editions. Questions should be addressed to the editor at editor@isedj.org or the publisher at publisher@isedj.org. Special thanks to members of AITP-EDSIG who perform the editorial and review processes for ISEDJ.

2018 AITP Education Special Interest Group (EDSIG) Board of Directors

Leslie J. Waguespack Jr Bentley University President

Amjad Abdullat West Texas A&M University Director

Lionel Mew University of Richmond Director

Jason Sharp Tarleton State University Director Jeffry Babb West Texas A&M University Vice President

> Meg Fryling Siena College Director

Rachida Parks Quinnipiac University Director

Peter Wu Robert Morris University Director Scott Hunsinger Appalachian State Univ Past President (2014-2016)

Li-Jen Lester Sam Houston State Univ Director

> Anthony Serapiglia St. Vincent College Director

Lee Freeman Univ. of Michigan - Dearborn JISE Editor

Copyright © 2018 by Information Systems and Computing Academic Professionals (ISCAP). Permission to make digital or hard copies of all or part of this journal for personal or classroom use is granted without fee provided that the copies are not made or distributed for profit or commercial use. All copies must bear this notice and full citation. Permission from the Editor is required to post to servers, redistribute to lists, or utilize in a for-profit or commercial use. Permission requests should be sent to Jeffry Babb, Editor, editor@isedj.org.

INFORMATION SYSTEMS EDUCATION JOURNAL

Editors

Jeffry Babb Senior Editor West Texas A&M University

Anthony Serapiglia Teaching Cases Co-Editor St. Vincent College

> **Guido Lang** Associate Editor Quinnipiac University

Thomas Janicki Publisher U of North Carolina Wilmington

Paul Witman Teaching Cases Co-Editor California Lutheran University

Muhammed Miah Associate Editor Southern Univ at New Orleans

2018 ISEDJ Editorial Board

Nita Brooks Middle Tennessee State Univ

Wendy Ceccucci Quinnipiac University

Ulku Clark U of North Carolina Wilmington

Jamie Cotler Siena College

Christopher Davis U of South Florida St Petersburg

Gerald DeHondt II

Mark Frydenberg Bentley University

Meg Fryling Siena College

Biswadip Ghosh Metropolitan State U of Denver David Gomilion Northern Michigan University

Janet Helwig Dominican University

Scott Hunsinger Appalachian State University

Mark Jones Lock Haven University

James Lawler Pace University

Li-Jen Lester Sam Houston State University

Michelle Louch Duquesne University

Lionel Mew University of Richmond

George Nezlek Univ of Wisconsin Milwaukee Rachida Parks Quinnipiac University

Alan Peslak Penn State University

Doncho Petkov Eastern Connecticut State Univ

Donald Colton

Emeritus Editor

Brigham Young Univ. Hawaii

James Pomykalski

Associate Editor

Susquehanna University

Jason Sharp

Associate Editor

Tarleton State University

Samuel Sambasivam Azusa Pacific University

Karthikeyan Umapathy University of North Florida

Leslie Waguespack Bentley University

Bruce White Quinnipiac University

Peter Y. Wu Robert Morris University

Teaching Case

Student Guide: Super Saturday Series (S3) Dashboard in Power View

Nannette P. Napier nnapier@ggc.edu School of Business Georgia Gwinnett College Lawrenceville, GA 30043, USA

Abstract

Dashboards allow managers to interact with data, asking "what if" questions and looking for patterns. This topic is typically mentioned in information systems courses; however, many students will not have experience with developing dashboards or using them to answer business questions. The purpose of this assignment is to provide students with hands-on experience creating a dashboard using Excel's free Power View add-in. The exercise is based upon a real case. Students are provided anonymized registration data for participants at the Super Saturday Series (S3), an outreach event for middle and high school girls. The dashboard is designed for the S3 Directors to answer questions such as: How much money was collected? Which day and time of day was the most popular for registrations? How many participants attended each date? Which school systems had the highest number of attendees? Lowest number of attendees? Step-by-step instructions demonstrate how to add different types of visualizations, including line charts, bar charts, and tables. Students will customize their dashboard by selecting a theme and inserting an image. After completing the dashboard, students will use it to answer business questions. This assignment is suitable for undergraduate students taking a computer literacy, introductory information systems, or data analytics course. Although some basic proficiency in Excel is required, students do not need any prior experience in Power View to complete this assignment.

Keywords: Excel, Computer literacy, Data analytics, introduction to information systems

1. BACKGROUND INFORMATION

Super Saturday Series (S3, www.ggc.edu/s3) is a fun, hands-on workshop series that exposes middle and high school girls to technology and science in a friendly college setting. S3 utilizes interactive games and experiments to pique girls' interest in technology and science. S3 also provide girls with an exciting opportunity to interact with positive, professional role models. Our community, comprised of students and volunteers, promotes learning in an engaging way in order to lay a positive science and technology foundation that attendees' current education may lack.

Parents enroll students in S3 using an online form and enter personal information such as participant's name, email address, grade level, gender, ethnicity, school, and desired registration date. The online system documents the date and time that parents register, and S3 staff keep track of payments made.

The S3 Directors have provided you an anonymized version of registration data for the February 21st and February 28th sessions. To assist them, you will create a dashboard within Excel using Microsoft's Power View add-in.

2. SETUP IN EXCEL

- 1) Open Excel 2013 or 2016.
- 2) Go to File \rightarrow Options \rightarrow Add-Ins
- 3) In the Manage box, click COM Add-ins \rightarrow Go.



Figure 2.1: Managing Add-Ins

Add-Ins availab	e:	ОК
Acrobat PDF	Maker Office COM Addin ffice PowerPivot for Excel 2013	Cancel
V ower View		<u>A</u> dd
		- <u>R</u> emove
Location:	C:\Program Files (x86)\Microsoft Office\Office1	5\ADDINS\Power View Excel Add-in\AdHocReportin
Load Rehavior	Load at Startup	

Figure 2.2: Selecting Add-ins

- 4) On the screen that appears, check the boxes for
 - Microsoft Office Power Pivot in Microsoft Excel 2013/2016
 - Power View
 - Then, Select OK

5) In Excel 2013, Power View should automatically appear on the Excel ribbon under the Insert tab after completing these steps.

FILE HOME INSERT	PAGE LAYOUT FOR	RMULAS DATA	REVIEW VIEW	POWER OUERY	POWERPIVOT	
PivotTable Recommended Table	Pictures Online	🚔 Store 🕑	Recommended	r ≥ * ☆ * ▲ * Ài * Pivota	art Power	ap Line
PivotTables Tables	Pictures 🖦 🎽	Apps	Charts 🚽 Charts	arts	View Reports Pow	≁ rer Map S



ۍ د م	÷ ÷			S3-Inp	ut-Data-In-Exce	el-ONLY - Copy	- Excel				- 15	o ×
File Hom	e Insert	Page Layout Formulas	Data Review '	View Add-ins	Power View	ACROBAT	Power Pivot	Team	Q Tell me what	ou want to do	Nannette Napier	$\mathcal{P}_{\!$
Cut Paste	Undo Redo	Aa Font * At Text Size * Themes Background *	Set Image Th Image - Position -	ransparency Refres	h Relationships	Fit to Fiel Window Lis	d Filters Area	Power Text View Box	Picture Arrange			
Clipboard	Undo/Redo Timestamp 1 1/17/2015 1/17/2015 1/18/2015 1/18/2015 1/18/2015 1/18/2015 1/18/2015 1/18/2015 1/18/2015 1/18/2015 1/22/20 1/22/20 1/22/20 1/22/20 1/	Amount Paid Student Homes Amount Paid Student Home City 20 Lowenceville 20 Lowenceville	Background In Egistration – Student Home Zip Current 30028 5th 30044 7th 30043 7th 30043 7th 30043 9th 30043 7th 300318 6th 300318 6th 300319 7th 30035 7th 30035 7th 30035 7th 30035 7th 30035 7th 30035 7th 30035 7th 30036 7th 30036 7th 30036 7th 30036 7th 30036 7th	nage - Feb 2015 terade Level Gender Female	Data	View	Filters view	er the view, drae	g fields from the		Power View Fields Active ALL P Participants Drag fields between areas below: FIELDS	
	Participants	Power View1 🕀					1	4				Þ
Ready										=	⊞	+ 100%

Figure 3.1 Power View with Updated Title

In Excel 2016, you should follow these instructions to customize the ribbon to make Power View appear: https://support.office.com/enus/article/Turn-on-Power-View-in-Excel-2016-for-Windows-f8fc21a6-08fc-407a-8a91-643fa848729a?ui=en-US&rs=en-US&ad=US.

6) Close Excel

3. GETTING STARTED

- 1) Download S3-Input-Data.xlsx and save to a known location.
- 2) Open the file in Excel. You should see the *Participants* worksheet which contains registration data organized as an Excel table.
 - Each row provides information about one participant in the S3 program. As you can see, there are 101 rows

indicating that 101 girls registered as participants across the two dates: Feb 21 and Feb 28.

- Personal information captured (such as name, home address, and email) has been removed.
- With your cursor inside the Excel table, open Power View (Insert tab → Power View). Please be patient as it may take a minute or two to load.
- 4) When the Power View screen comes up, replace "Click here to add a title" with "S3 Registration – Feb 2015." So far, your screen should look like this:
- 5) Delete the default table that was provided by selecting the outside edge of the table. Then, click **Delete** button.
- 6) Save your work.

4. ETHNICITY TABLE

- 1) Create a new visualization by selecting the following two fields under *Participants* as shown in Figure 4.1:
 - Ethnic Origin
 - Amount Paid

Power View Fields ×
ACTIVE ALL
▲ E Participants
✓ ∑ Amount Paid
Current Grade Level
Current School
Date Attended
Day Abbrev
∑ Day Applied
Day Name
✓ Ethnic Origin
Gender
∑ Hour Applied
Month Abbrev
S Month Applied
Drag fields between areas below:
TILE BY
FIELDS
Ethnic Origin 🔹
∑ Amount Paid

Figure 4.1 Fields for Ethnicity Table

Befor	e:
Ethnic Origin	Amount Paid
African American/Black	880
Hispanic	140
Other	410
Prefer not to answer	140
White	360
Total	1930
L _	_

- 2) Change the format of the values in Amount Paid by doing the following (Figure 4.2):
 - Select one of the values under the "Amount Paid" column.
 - On the Design tab in the Number group, change the format from General to Currency.
- Click on the "Amount Paid" heading to sort the data. The data should appear in descending order by amount paid.
- Above the chart, insert a Text Box to use as a title: "Participants by Ethnicity". *HINT*: The Text Box is on the Power View tab in the Insert group.
- 5) Resize the textbox as needed

Participants by Ethnicity

Ethnic Origin	Amount Paid 🔻
African American/Black	\$880.00
Other	\$410.00
White	\$360.00
Hispanic	\$140.00
Prefer not to answer	\$140.00
Total	\$1,930.00

Figure 4.3 Final Ethnicity Table

11	tov	
љj	ier	•

Ethnic Origin	Amount Paid
African American/Black	\$880.00
Hispanic	\$140.00
Other	\$410.00
Prefer not to answer	\$140.00
White	\$360.00
Total	\$1,930.00

Figure 4.2 Impact of Format Change

5. COLUMN CHART

- 1) Click on a blank part of the existing Power View canvas to indicate you want to create a new visualization.
- 2) Select the following two fields under *Participants* as shown in Figure 5.1:
 - Short Date Attended
 - Timestamp

Power View Fields	×
Month-Day Registered ∑ Numeric Grade School Category School System ✓ Short Date Attended Student Home City ∑ Student Home Zip Time of Day	
✓ Timestamp ▼	
∑ Week day Applied ∑ Year Applied	
Drag fields between areas below: TILE BY	
FIELDS	
Short Date Attended 🗸 🗸	
Timestamp 🔻	

Figure 5.1 Fields for Column Chart



Figure 5.2 Change to Count Timestamp

 The table created shows each individual timestamp. Instead, we want to show the Count of each timestamp (which represents the count of participants).To make this change:

- Under FIELDS, click on Timestamp
- Select "Count (Not Blank)"
- 4) Both the field description and actual visualization should change (as shown in Figure 5.3 below).

2/21/2017	40
2/28/2017	61
	2/21/2017 2/28/2017

Figure 5.3 Attendance Count by Date

- Switch this visualization to a Stacked Column Chart. *HINT:* Design tab → Column Chart → Stacked Column Chart
- 6) Remove the title from this visualization *HINT:* Layout tab \rightarrow Title \rightarrow None
- 7) Show Data Labels HINT: Layout tab \rightarrow Data Labels \rightarrow Show
- 8) Resize as desired



6. BAR CHART

- 1) Click on a blank part of the Power View canvas to indicate you want to create a new visualization.
- 2) Select the following two fields under *Participants*
 - Day Abbrev
 - Time of Day
 - Timestamp



Figure 6.1 Fields for Bar Chart

3) As before, change Timestamp to Count of Timestamp

- 4) Switch this visualization to a Stacked Bar Chart
- 5) Remove the title from this visualization
- 6) Show Legend at Right
- 7) Show Data Labels
- 8) Insert a Text Box to use as a title: "What days and times have most registrations?"

FIELDS			
Day Abbr	ev		•
Time of D	ay		•
# Count of	of Time	stamp	•
		Remove Field	
		Do Not Summarize	
	\checkmark	Count (Not Blank)	
		Count (Distinct)	

Figure 6.2 Change to Count of Timestamp

- 9) Switch this visualization to a Stacked Bar Chart
- 10) Remove the title from this visualization
- 11) Show Legend at Right
- 12) Show Data Labels
- 13) Insert a Text Box to use as a title: "What days and times have most registrations?" Feel free to resize and move the visualization on the canvas



7. MATRIX TABLE

- 1) Create a new visualization using the following fields
 - a. School Category
 - b. School System
 - c. Timestamp
- 2) Change Timestamp \rightarrow Count of Timestamp
- 3) Switch the visualization to Table \rightarrow Matrix
- Resize and move so there is enough room for the data about School systems and Count of Timestamp to appear on the dashboard

8. LINE CHART

- 1) Create a new visualization using the following fields
 - a. Month-Day Registered
 - b. Timestamp
- 2) Change Timestamp \rightarrow Count of Timestamp
- 3) Switch the visualization to Line Chart
- 4) Remove the title

 Insert text that can be used as a title: "Apps per Day"

9. FINISHING TOUCHES

- 1) Arrange all the visualizations within the Dashboard. It will be a little crowded, but you can always use the "pop out" accelerator to see a particular visualization full screen.
- 2) Insert picture of your school logo onto the dashboard [*HINT*: Power View tab \rightarrow Picture]
- Change the theme of the dashboard [HINT: Power View tab → Themes]
- 4) Change the background to something of your choice [*HINT*: Power View tab → Background]
- 5) Rename the worksheet from "Power View 1" to "S3 Dashboard"

When done, check your work. Save your file. Then, submit.